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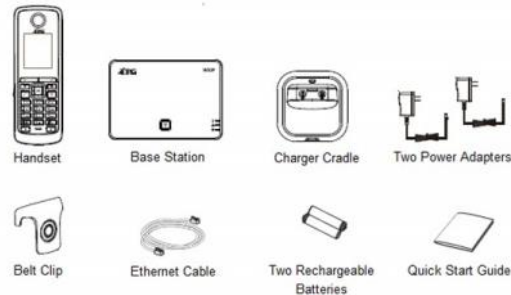
IP DECT W52P
Quick Startup Guide

Packaging Contents

The following contents are included in your W52P package:

Handset — Base Station — Charger Cradle — Two Power Adapters

Belt Clip — Ethernet Cable — Two Rechargeable Batteries — Quick Start Guide
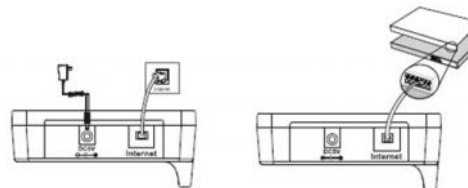
Assembling the Phone

1. Connect the network and power for the base station in one of the following ways, as shown below.

a. AC Power Option

b. PoE (Power over Ethernet) Option

2. Connect the handset and optional headset, as shown below.

3. Insert the battery into the handset, as shown below.

4. Charge the handset, as shown below.

The charging status of the handset is indicated in the top right-hand corner of the LCD screen.

Startup the Phone

The IP Phone is pre-registered to the base station. After the IP Phone is connected to the network and the power, it will automatically start the initialization process by connecting to TPG BizPhone's servers to obtain the configuration and updates (maximum 10 minutes).

The LCD screen will indicate the current status of the process (initializing or configuration updating). The phone may reboot few time during this process. After the final reboot, the phone is ready to use.

BASIC OPERATIONS

Turning Handsets On

- Long press ⬜ until the LCD screen lights up.
- Place the handset in the charger cradle. The handset will be turned on automatically.

Turning Handsets Off

- Long press ⬜ to turn the handsets off.

HANDSET SETTINGS

Add a Contact

- Press the OK key to enter the main menu and then select Directory.
- Enter the desired values in the Name, Number and Mobile fields.
- Press the Options soft key and then select New Contact.
- Press the Save soft key to accept the change.

Delete a Contact

- Press the OK key to enter the main menu, and then select Directory.
- Press ⬆ or ⬇ to highlight the desired entry.
- Press the Options soft key, and then select Delete to delete the selected entry.

Assign a Speed Dial Number

- Press the OK key to enter the main menu and then select Settings -> Telephony -> Speed Dial.
- Press ⬆ or ⬇ to highlight the desired speed dial key and then press the Assign soft key.
- Press ⬆ or ⬇ to highlight the desired entry and then press the OK soft key.
  If both the office and mobile numbers are stored, Press ⬆ or ⬇ to highlight the desired number and then press the OK soft key again.

Delete a Contact

- Press ◁ or ▷ during a call to adjust the volume of the currently used audio device.
- Press ◁ or ▷ when the handset is idle to adjust the ringer volume.

BASIC CALL FEATURES

Placing Calls

- Enter the desired number when the handset is idle, and then press 📞.

Placing Calls from Local Directory

- Press ⬇ when the handset is idle.
- Press ⬆ or ⬇ to highlight the desired entry, and then press 📞.
  If both the office and mobile number are stored, press ⬆ or ⬇ to highlight the desired number, and then press 📞 again.

Placing Calls using the Speed Dial Key

- Long press the Speed Dial key to place a call to the number assigned to it.

Placing Calls from Call History

- Press the History soft key, and then select the desired Call History list.
- Press ⬆ or ⬇ to highlight the desired entry, and then press 📞.

Answering Calls

- Press the Accept soft key or press 🔊 or press 📞.

Ending Calls

- Press 📞.

Call Hold

- Press Options soft key during a call, and then select Hold.

Call Resume

- If there is only a call on hold, press the Resume soft key.
- If there are two calls on hold, press the Resume soft key to resume the current call, press the Swap soft key to swap between calls.

Call Transfer – Blind Transfer

- Press the Options soft key during a call, and then select Transfer.
- Enter the number you want to transfer the call to.
- Press the Transfer soft key.

Call Transfer – Attended Transfer

- Press the Options soft key during a call, and then select Transfer.
- Enter the number you want to transfer the call to.
- Press 📞 to dial out.
- Press the Transfer soft key after the call is answered

Call Forward

- Press OK key to enter the main menu, and then select Call Features -> Call Forward.
- Press ⬆ or ⬇ to highlight the desired line, and then press the OK soft key.
- Press ⬆ or ⬇ to highlight the desired forwarding type (Always/Busy/No Answer), and then press the OK soft key.
- Select Enabled from the Status field.
- Enter the number you want to forward the incoming calls to in the Target field.
- Press ◁ or ▷ to select the desired ring time to wait before forwarding (only for No Answer forward) in the After Ring Time field.
- Press the Save soft key to accept the change.

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