

This summary does not reflect any discounts or promotions which may apply from time to time.

Information About the Service

| Speed | 50GB | Cost p/Gb | 250GB | Cost p/Gb | 500GB | Cost p/Gb | 1TB | Cost p/Gb |
|----------------|---------|---------------|---------|---------------|---------|---------------|----------|----------------|
| 12Mbps/1Mbps | \$49.95 | (\$0.99 p/Gb) | \$59.95 | (\$0.24 p/Gb) | \$69.95 | (\$0.14 p/Gb) | \$79.95 | (\$0.080 p/Gb) |
| 25Mbps/5Mbps | \$59.95 | (\$1.20 p/Gb) | \$69.95 | (\$0.28 p/Gb) | \$79.95 | (\$0.16 p/Gb) | \$89.95 | (\$0.090 p/Gb) |
| 50Mbps/20Mbps | \$69.95 | (\$1.40 p/Gb) | \$79.95 | (\$0.32 p/Gb) | \$89.95 | (\$0.18 p/Gb) | \$99.95 | (\$0.10 p/Gb) |
| 100Mbps/40Mbps | \$79.95 | (\$1.60 p/Gb) | \$89.95 | (\$0.36 p/Gb) | \$99.95 | (\$0.40 p/Gb) | \$109.95 | (\$0.11 p/Gb) |

*subject to availability

Your plan includes:

- Free WiFi Modem (upgrade to a High Speed - Recommended for Businesses, see table below)
- Free Equipment Install for NBN
- Free Battery Backup Install when selected

Contract Periods and Upfront fees:

| Months (Contract Period) | Upfront/Connection Cost |
|--------------------------|-------------------------|
| 0 | \$199.00 |
| 12 | \$99.00 |
| 24 | \$49.00 |

Your un-used allowance as per the plan expires each month. Note: 1GB = 1,000MB. If you go over your plan allowance, you will be reduced and shaped for speed access. (256kbps)

Minimum Totals for plans can be provided on confirmation of which contract period you select.

My Data Usage

You can check your usage on your secure online account. www.gointernet.net.au

Billing

The figures shown in this summary are for a full billing cycle (month), you will be charged pro-rata for the remainder of the month once the service is connected, then billed for advance payment for the month. Your bill will show the full plan details and any differences below. Your first bill will include the upfront fees and pro-rata for the remainder of the month.

You will be notified of any price increases to services provided, this may occur with supplier price rises or other unforeseen circumstances, we will endeavour to notify you prior to any increase.

Upgrading Plans

You can upgrade plans at any time, there is a once off \$20.00 and any additional costs for transfer to the new service will be provided at the

Early termination and other charges

If you cancel your GoInternet service prior to the end of your contract term you will incur early termination charges. These are calculated by multiplying the number of outstanding contract months times the minimum monthly contract charge

Installation

If you have selected the Self Installation, you will be sent the relevant connection details according to your service.

All technical support and installation is a minimum charge of \$225.00 for new services or fault troubleshooting and rectification.

Complaints

If you have a complaint, please do not hesitate to contact us immediately to discuss on 1300 467 283 or support@gointernet.net.au. If we are unable to resolve the problem or issue, you can contact the Telecommunications Industry Ombudsman by phone 1800 062 058 or visit www.tio.com.au/about-us/contact-us

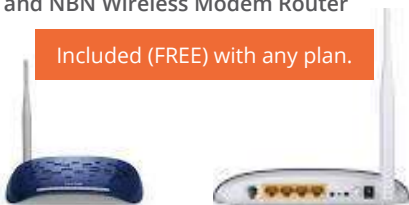
Modems

Hardware is not provided automatically with the service and has to be requested separately. The pricing schedule page has the information on which router-modem would be most suitable to your requirements.

Wireless Modem Routers

TP Link W8950N - 4 Port N150 ADSL2+ and NBN Wireless Modem Router

Included (FREE) with any plan.



TP Link W8980 – High Speed Wireless N600 Dual Band Gigabit ADSL2+ and NBN Modem Router

Upgrade - \$39.95 (No More To Pay)



Service Availability

Service availability may not be available to all areas. While we perform preliminary qualification checks for broadband service availability, the type of service offered may be different as originally discussed due to the complete provisioning process. If we are unable to contact you during the ordering process, we will connect your service to the service requested or next best service on the lowest priced plan until we confirm your requirements. You can cancel the service if you choose not to proceed free of charge (upfront fees excluded and are payable). NBN speeds may not be 100% accessible in some areas and may result in lower speed connections, we recommend contacting GoInternet when you see less than 80% speed access results for your connection ie: 100/40 would result in 80Mbps/24Mbps

Netcomm NF4V - High speed including VDSL/ADSL2+ and NBN with VoIP capability



Upgrade - \$49.95 (No More To Pay)

Need to discuss this further?

We are here to assist you:

- Live Chat Online
- Email: info@gointernet.net.au
- Web: www.gointernet.net.au/support